

# The Mediation Centre of Southeastern Ontario\*

Ronald R. Price, Q.C.,  
J.D (Alta '60, Ont. '68) \*  
Professor Emeritus (Queen's)  
*Executive Director*

## Associated Roster Mediators

John S. Curtis, LL. B.  
(Ont. '98) \*

James F. O'Brien, LL.B.  
(Ont. '71), Belleville \*

Robert D. Hammond  
LL.B. (Ont. '73) \*  
Brockville

Maria Stebelsky, M. Ed.  
Maria Stebelsky Associates  
Management Consultants  
Napanea

John S. Andrew, Ph.D.  
School of Urban and  
Regional Planning (Queen's)

Judy Tetlow  
(Psychology, Queen's)  
Counselor, Teacher

Wayne Jackson, M. Ed.

Moe Royer  
Moe Royer Group  
Mediation, Facilitation,  
Negotiation

James T. Lyon, Q.C.,  
M.A., LL.M. (N.S. 1966,  
ret'd.; Sask., 1981; Ont., 1991;  
Solicitor, Scotland, 1963) \*

Kimberly Bain, CPF  
Bain Group, Mediation,  
Facilitation, Team Building

Ingrid Bron, M. Pl.  
Brondale Consulting  
Employment & Community  
Services

## Conflict Coaching

John Curtis

## Small Claims Court Mediation Service

Stephanie Goffin-Boyd  
(Ont. '06)

\* Barristers, Solicitors and  
Mediators

## **PROFESSIONAL DEVELOPMENT PROGRAM**

### **'MODELS OF MEDIATION' AND CONFLICT RESOLUTION SKILLS FOR THE HUMAN SERVICES, THE WORKPLACE AND THE COMMUNITY**

To be held at the Queen's University Donald Gordon Conference Centre. 421 Union Street, Kingston, Ontario, on Friday evening, May 14, Saturday May 15 and Sunday afternoon, May 16, 2010 -- Registration Fee \$ 375.00 plus GST, or Group Rate (\*)

The principal object of this Workshop is to reach out to a broader range of groups for instruction and training than can be accommodated adequately in our Mediation Centre of Southeastern Ontario's (MCSO's) 40-hour **Certificate Program on Alternative Dispute and Conflict Resolution**, now completing its ninth year. One such Group is **Clergy and Church Congregational Communities**.

We invite those of you who are conscious of a need to address matters of conflict in their congregational and other related settings, to attend this two-day (in total) Workshop. MCSO has developed a program that provides:- an introduction to the literature and research on Conflict; developmental, interactive instructional and training sessions on Conflict Resolution and Communication Skills; and a half-day session devoted to real-time issues that present themselves within congregational communities.

The Facilitators and Trainer for this part of the Program are all experienced in working with issues of conflict in Church communities. Kimberly Bain, as Trainer, is a recognized Conflict Resolution Practitioner, and is currently Canadian Representative of the International Association of Facilitators. Reverend Victoria Fillier, along with pastoral responsibilities, serves as Bay of Quinte Minister of Stewardship, Mission, Outreach and Advocacy. Both have completed the MCSO Certificate Program. Laura Buder's extensive experience includes mentoring, teaching and reconciling individuals and groups in conflict. She has completed Conflict Coaching and Mediation training in Florida with Peacemaker Ministries, and in leadership roles served as Chair for Women Alive Ministries in Ottawa.

## **PROGRAM**

Friday, May 14, 7:00 p.m. – 9:30 p.m.

Joan McLeod and Ronald R. Price

***"Perspectives on Conflict, Its 'Diagnosis', and Techniques for Dealing with It"***

Saturday, May 15, 9:00 a.m. – Noon

Elective I

***"Communication Skills in Conflict Resolution Processes"***

John S. Curtis and Judy Tetlow

Elective II      Advanced Session for MCSO Alumni and other Professionals

***“Facilitation of Multiple Parties/Stakeholders to a Conflict”***

Maria Stebelsky and Ingrid Bron

Saturday, May 15, 1:00 p.m. – 4:30 p.m.

Elective III      ***“Community Mediation”***

Wayne Jackson and Maria Stebelsky

Elective IV      Session for MCSO Alumni and other Professionals

***“MCSO on Parade’: Best Practices”*** (with apologies to the annual Berkshire Music Festival event, “Tanglewood on Parade”)

Informal presentations & participation by MCSO Members. Contributions from Alumni invited. Details available upon request and on Web Site.

Sunday, May 16, 1:00 p.m. - 3:30 p.m.

Elective V      Advanced Session for MCSO Alumni and other Professionals

***“Cross-Cultural and Diversity Skills for the Conflict Resolution Practitioner”*** – Group Presentation, Ronald R. Price (Convenor)  
Facilitator, Heidi Penning, Queen’s University Equity Office

Elective VI      ***Interest and Employment Based Specialty Groups, working with Group Facilitators and MCSO Trainers***

Specialty Group A      ***Clergy and Church Congregational Communities***  
Facilitators, Rev. Victoria Fillier (Quinte Conference, United Church of Canada) and Laura Buder, Ottawa. MCSO Trainer, Kimberly Bain, CPF

Specialty Group B      ***Staff in Health Care and Related Fields***  
Facilitator, Shelley D. Dougan, Kingston General Hospital  
MCSO Trainer, Maria Stebelsky

Specialty Group C      ***Dealing with Conflict in the Workplace***  
Facilitators      Mary Lou McCartney and David Parkhill, OPSEU.  
MCSO Trainers, Wayne Jackson and Valence Young

Sunday, May 16, 3:30 p.m. – 4:30 p.m.      Team of MCSO Instructors

Plenary – Reporting Back from Specialty Groups  
Discussion and Conclusion

**For Registration Forms, Profiles of Instructors, Group Rate (\*) and other information please consult the MCSO web site [www.mediatecentre.com](http://www.mediatecentre.com), or telephone the MCSO at 1.613.546.6334. Communications can be sent by post to MCSO, P.O. Box 29023, Portsmouth PO, Kingston, Ontario K7M 8W6, or by Facsimile 1.613.544.5642**